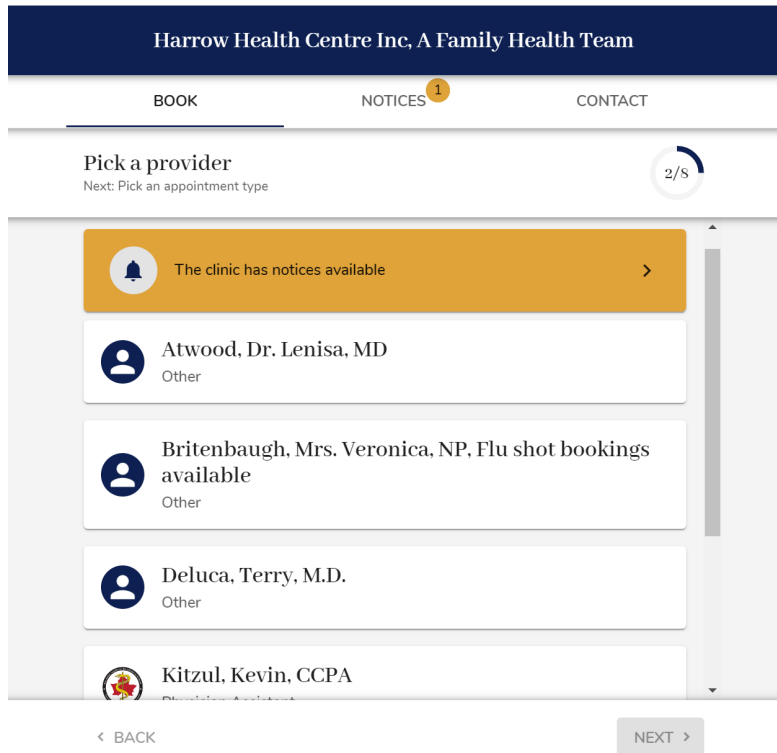


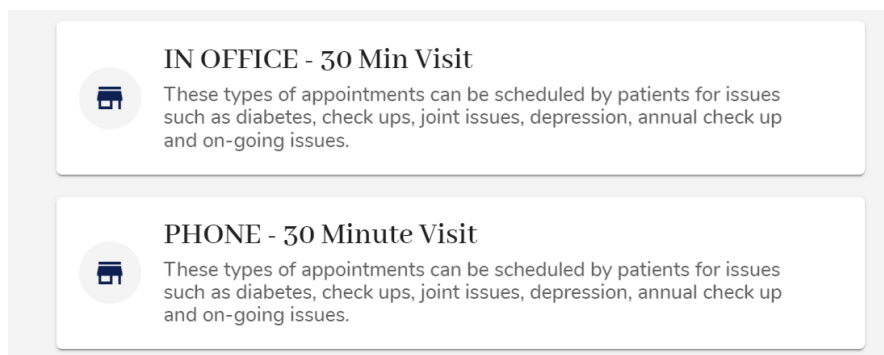
Online Booking Guide for the Harrow Health Centre

Online booking can be accessed at: www.harrowfht.ca/online-booking

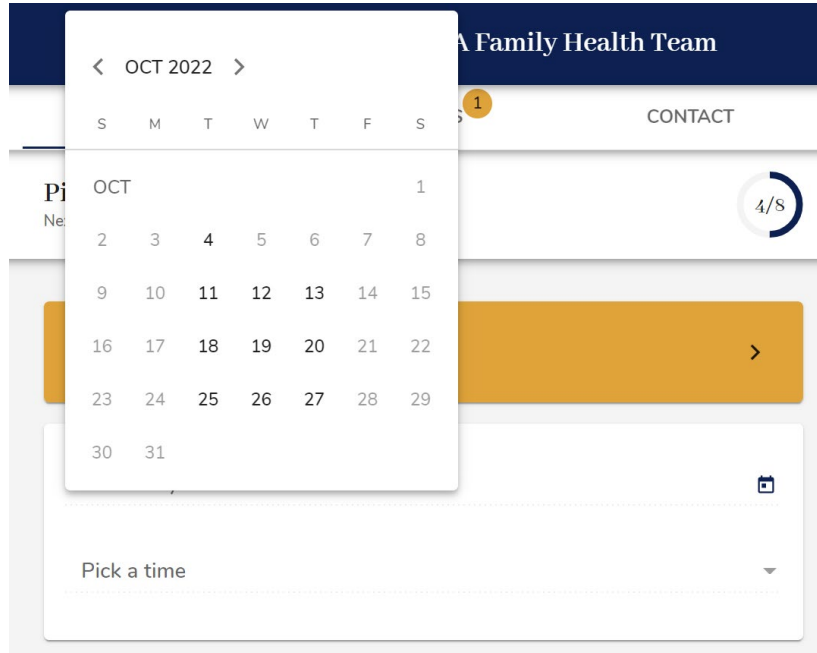
1. Once you've opened the online booking page, choose your doctor, nurse practitioner, or physician assistant from the list, then click the "Next" button.



2. Choose the appointment type you're booking:

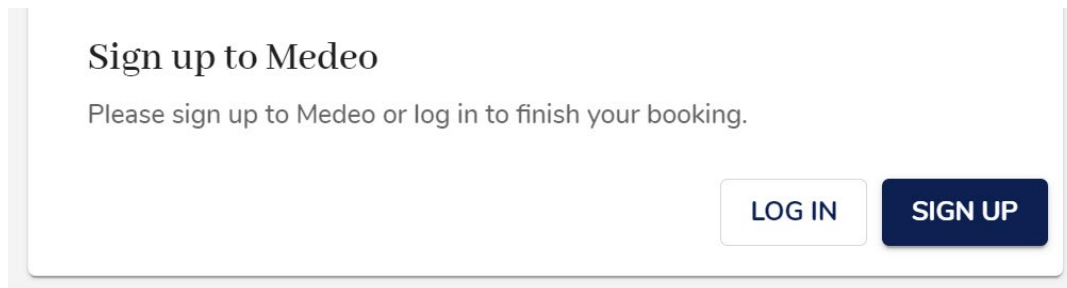


- From the calendar view, choose the day (days in bold have appointments available), then the time you'd like to book.



Calendar view for OCT 2022. Days 4, 11, 18, 25, and 31 are bolded. A 'Pick a time' dropdown menu is visible below the calendar.

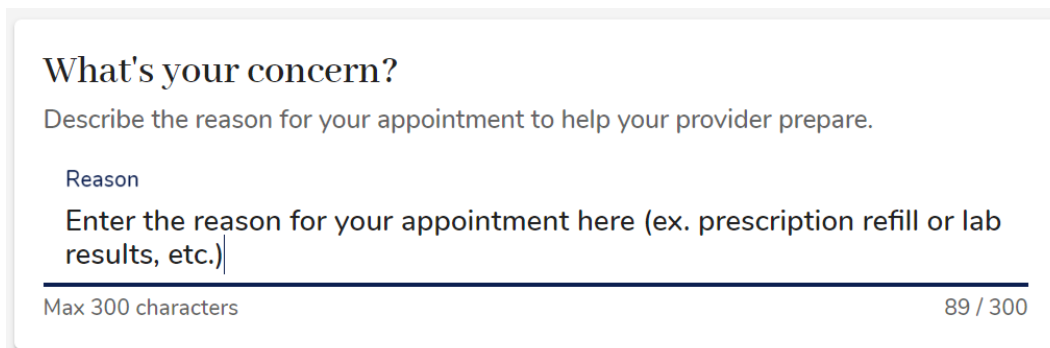
- If you already have a Medeo Account, click “Log In”, if you don’t have a Medeo Account, click “Sign Up” enter your information, then click “Accept Terms & Create Account.”



Sign up to Medeo
Please sign up to Medeo or log in to finish your booking.

[LOG IN](#) [SIGN UP](#)

- Enter your appointment reason in the text box.

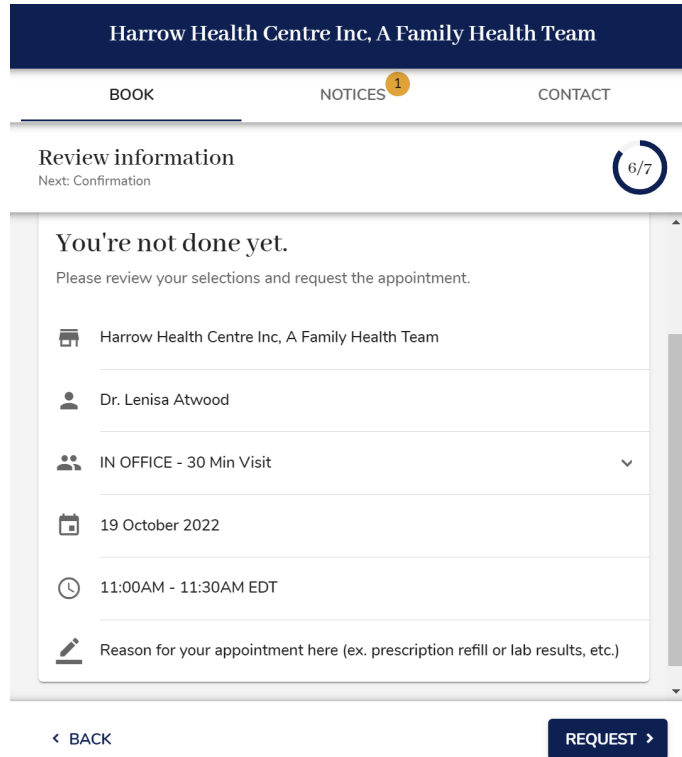


What's your concern?
Describe the reason for your appointment to help your provider prepare.

Reason
Enter the reason for your appointment here (ex. prescription refill or lab results, etc.)

Max 300 characters 89 / 300

6. You will see your appointment details, click “Request”



Harrow Health Centre Inc, A Family Health Team

BOOK NOTICES ¹ CONTACT

Review information 6/7
Next: Confirmation

You're not done yet.
Please review your selections and request the appointment.

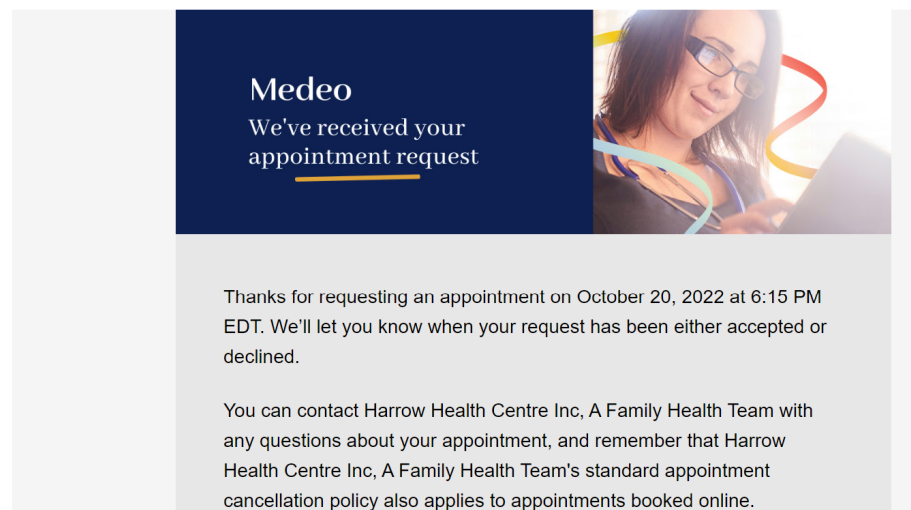
- Harrow Health Centre Inc, A Family Health Team
- Dr. Lenisa Atwood
- IN OFFICE - 30 Min Visit ▼
- 19 October 2022
- 11:00AM - 11:30AM EDT
- Reason for your appointment here (ex. prescription refill or lab results, etc.)

[< BACK](#) [REQUEST >](#)



7. Once your appointment is requested, you will receive an email in your inbox to notify you.

Appointment request with Kevin Kitzul, CCPA at Harrow Health Centre Inc, A Family Health Team being reviewed [Inbox x](#)

Harrow Health Centre Inc, A Family Health Team via Medeo <noreply@medeohealth.com> Unsubsc... 3:16 PM (4 minutes ago) to me ▼



- Once your appointment is reviewed, you will receive an email in your inbox to notify you whether your appointment has been accepted or rejected.

Appointment request with Kevin Kitzul, CCPA at Harrow Health Centre Inc, A Family Health Team accepted  

Harrow Health Centre Inc, A Family Health... 3:54 PM (2 minutes ago) ☆ ↶ ⋮
to me ▾



The image shows a screenshot of an email notification from Medeo. The header is a dark blue box with the Medeo logo and the text "You have a new appointment". To the right is a photo of a family eating at a table. The main body of the email is light grey and contains the following text: "Good news: Your request for an appointment on October 20, 2022 at 6:15 PM EDT has been accepted. To see more instructions from Harrow Health Centre Inc, A Family Health Team, view your appointment details in Medeo." Below this is a button labeled "SEE YOUR APPOINTMENT" which is circled in red. At the bottom, it says "Clinic information: Address: 1480 Erie Rd South PO Box 430, Harrow, ON, N0R 1G0, Canada".

- You can save this email and click on "SEE YOUR APPOINTMENT" if you need to cancel your appointment. This link will bring you back to the Medeo Login window.



Troubleshooting:

You must have a unique email address – if your email address has been used by another person (ex. spouse, parent) to create an account, you cannot use it in Medeo again. You will get the following message: “[Your Email] is already registered with Medeo.”

Please go to [New Emails and Automatic Forwarding](#) for instructions on how to create a free email address and have all emails sent to your regular email inbox.

Please go to <https://qhrtechnologies.force.com/patient/s/topiccatalog> for Medeo troubleshooting and FAQs. Or call 1-866-729-8889 for the Medeo Customer Support Line.